

**HOTEL
COLOMBO**



**DIRECTORY
OF SERVICES**

GET TO KNOW ALL OF OUR SERVICES



**DEAR GUEST, WELCOME TO HOTEL
COLOMBO.**

**WE HOPE THAT YOUR STAY WITH US IS A
PLEASANT ONE. THIS DIRECTORY HAS BEEN
CAREFULLY PREPARED IN ORDER TO
PROVIDE INFORMATION ON ALL THE
SERVICES AVAILABLE IN OUR HOTEL.**

**WE HOPE THAT THEY MEET YOUR
EXPECTATIONS AND REMAIN AT YOUR
DISPOSAL FOR ANY FURTHER ENQUIRIES.**

THE MANAGEMENT.



A

AMENITIES

Please request amenities at the Reception (sponge for shoes, razors, toothbrush kit, shoehorn, soap, comb, shampoo, caps, sewing kit, cotton swab, cleaning disc kit and nail file).

Dial 9 on the telephone of your room to contact the Reception.

AIR CONDITIONING

Select:  Heat (Max 30°) or  Cold (max 18°)

B

BABYSITTER

Please Contact the Reception.

Dial 9 on the telephone of your room to contact the Reception.

BABY COT

Please Contact the Reception.

Dial 9 on the telephone of your room to contact the Reception.

BAR “ALMAGREIRA”

Level 2 – Schedule: 7:30am - 11pm.

BREAKFAST

At the Coffee Shop – Level 2 – Every day from 7:30 am to 11 am.

B

BREAKFAST AT YOUR ROOM

Kindly consult the menu in your room and hang it outside your door or contact the Reception – Additional Room Service Tax – 5,00 € per Adult and 2,00€ per Child.
Dial 9 on the telephone of your room to contact the Reception.

BREAKFAST PASSER BY

Value per person: 7.50€

C

CAR RENTAL

Please contact the Reception.

Dial 9 on the telephone of your room to contact the Reception.

CHECK OUT

You should check out until 12h00. If you wish to stay any longer, will be charged 50% of the daily rate. Please contact the Reception.

Poderá contactar a receção através da tecla 9 do telefone do quarto.

CIGARRETES

Available in the machine at the Reception Hall.

COMPLAINTS BOOK

This establishment has a “Complaints Book”. Please contact the Reception.

Dial 9 on the telephone of your room to contact the Reception.

C

CREDIT CARD

We accept the following credit cards: Visa, Master Card, Master Card Electronic, Maestro, Amex, Diner Club International, Vpay.

D

DISHES AT THE APARTMENTS

If you wish the housekeeping to do your dishes, please contact the Reception. **Price / day for the service: 5,00€.**
Dial 9 on the telephone of your room to contact the Reception.

E

ELECTRIC CURRENT

220 V

EMERGENCY

In case of fire or any emergency, please follow the instructions hanged on your bedroom door.

Dial 9 on the telephone of your room to contact the Reception.

F

FAX AND PHOTOCOPIES

Please contact the Reception. We provide a pen for printing documents. A fee of 0.10€ will be applied per photocopy and per print/page.

Dial 9 on the telephone of your room to contact the Reception.

G

GYMNASIUM

Please contact the Gym's Reception.

Dial 9 on the telephone of your room to contact the Reception.

I

ICE CUBES

Please contact the Reception.

Dial 9 on the telephone of your room to contact the Reception.

INTERNET

Free wireless available. Password: **hotelcolombo**

J

JACUZZI

Free, upon Gym schedule.

JUVENILE HALL

Located on the 2nd floor (TV, Playstation, Activities Table, Slate). Please ask at the Reception for Educational Games, Films, Games for Playstation, Books, Pencils and Colouring Pencils.

L

LAUNDRY SERVICES / PRESSING / SEWING

Kindly consult the list in the folder. Schedule: **09:00 am to 4:30 pm**. In the desk drawer you can find bags and requisition orders. Express Service has an increase of 50% in the requested service. For sewing please ask about prices at the Reception. **Schedule: 8am – 5pm.**

Dial 9 on the telephone of your room to contact the Reception.

M

MINI-BAR

For your children's protection we choose not to have alcoholic drinks in your Mini Bar. Please call Reception if you wish to have it full.

Dial 9 on the telephone of your room to contact the Reception.

MAIL

Please contact the Reception.

Dial 9 on the telephone of your room to contact the Reception.

P

PING PONG TABLE

2nd floor – Located next to the Bar (please ask at the Reception for rackets and balls. Free Service.

PARKING

We have 73 parking places + 1 reserved for disable people.

R

ROOM SERVICE

Have a look at the "Room Service " Bar Menu.

Timetable: 7:30 am - 11pm * 2,00 € charge added per service.

Make your order through the Reception.

Dial 9 on the telephone of your room to contact the Reception.

S

SNOOKER

Located in the Bar – 2nd floor. (6€ - 1 hour)

SAFE DEPOSIT BOX

The Hotel can not be held responsible for values left in the room. All valuables should be left in the safe box. Rental cost of the safe box in the room: 2,50 € per day. Values deposit service available at the Reception.

SWIMMING POOL

Outdoor swimming pool on level 2, from 9am to 8pm. Towels are available at the Reception. The use of bedroom towels is not allowed as well as all kind of products that may change the quality of the water. Swimming pool without surveillance. Do not circulate while wet inside the hotel to avoid slippery floors and consequent falls.

SERVICES CONFERENCES / BANQUETS

We have rooms of various dimensions. Please contact the Reception.

Dial 9 on the telephone of your room to contact the Reception.

T

TELEPHONE

To access an external line, please dial **0**. You will find a directory in a drawer next to your phone. For further information, please call Reception. Cost of the first impulse: **0,34 €** Cost of the following impulses: **0,17 €**. Dial 9 on the telephone of your room to contact the Reception.

T

TOWELS

You are not allowed to take swimming pool and room towels outside the Hotel. Towels are available at the Reception. It is necessary a deposit of 10€ per towel (the amount will be refunded once the towel is returned to the Reception).

Dial 9 on the telephone of your room to contact the Reception.

TRANSFERS

Airport/Hotel and Hotel/Airport (10€ each trip). Book this service at the Reception.

Dial 9 on the telephone of your room to contact the Reception.

TRANSPORTS

Our Reception will be pleased to provide you information on taxi and local bus and has available Island maps.

TURKISH BATH

Free, upon Gym schedule.

V

VALUES DEPOSIT

Ask at the Reception (free service).

Dial 9 on the telephone of your room to contact the Reception.

W

WAKE-UP CALL

Please ask for a Wake-Up Call at the Reception.

Dial 9 on the telephone of your room to contact the Reception.

All taxes included.